



Center for Health and Healing (CHH) Oregon Health Sciences University (OHSU)

Portland, Oregon

Completion: December 31, 2006



FAST STATS

- Sixteen story, 400,000 square foot building housing physician practices, outpatient surgery, wellness center, research labs, and education space
- Eight levels dedicated to physician practices, surgery, dermatology, family and internal medicine, spine, neurology, neurosurgery, cardiology, oncology, surgical oncology, digestive health, ENT, plastic surgery, physical therapy, ophthalmology, urology, and fertility
- Three floors consisting of a comprehensive health and wellness center including a full gymnasium, lap and therapy pools, weight training areas, multi-purpose studios and day spa
- Four levels dedicated to educational / research activities, and lab space for the biomedical engineering program
- Ground-floor housing retail space, pharmacy, optical shop and café
- Relocation included delivering nearly \$39 million of sensitive equipment and relocating 900 people or ~ 8% of OHSU workforce with services to 1200 outpatients per day

Overview

In January 2005, the Oregon Health and Science University (OHSU) issued a business relocation RFP for new equipment installation support at their Center for Health and Healing (CHH) facility. Requirements in the RFP included minimizing impact to patient care and coordinating installation of the new equipment with the overall construction plan. Lile's Business Relocation Specialists developed a project plan that would not only have zero impact to patient care but would also reduce logistics costs, avoid construction delays and meet construction turnovers.

While completing the equipment installation, OHSU requested additional support from Lile's Business Relocation Team to assist in managing the office relocation of 23 departments from 48 sites within a 15-mile radius of CHH. The relocation required internal teaming and collaboration with OHSU facilities, patient quality teams, CFO office, and department heads to develop a strategy, communication plan, relocation schedule, and not-to-exceed six-figure budget format that included internal allocations across various OHSU organizations. The solution included a coordinate project team with members from Lile relocation services team, OHSU logistics, and department owners who worked side by side to support a detailed research and office move. The process did not disrupt patient volume of 1200 visits per day with the most critical success factor being patient care, reduced stress levels for patients and ensured flexibility to eliminate impact due to slips in construction schedules. Working as one, (Lile, OHSU, Construction) group, all deadlines were met with OHSU internal departments awarding Lile a 100% quality rating and references.

Whether it is a small office move or a complex, multi-site, large office move with sensitive equipment, Lile's Office and Business Relocation services are your trusted source for on-time and on-budget move. Our job is to take care of your move so you can focus on your business.