



Overlake Hospital & Medical Center South Tower Expansion Project

Bellevue, WA

Completion: September 2007

FAST STATS

- Relocated onto South Tower expansion of five floors, including Emergency, Surgery, Critical Care, Acuity and Med/Surgical in July, August and September, 2007.
- Project encompassed eight distinct phased moves and included 136 total beds, plus staff administrative areas.
- Live moves of two patient wings and an extended, two-shift move of the Emergency Department, ensuring 24 x 7 patient care continuity.
- Performed the relocation without interruption of services to the hospital community
- Lile received, warehoused, delivered and installed medical and office equipment prior to and post-project.

Overview

Lile's Business Relocation Services Division was approached by Overlake Hospital to assume responsibility for a complex move. The relocation was highly visible in the community, and it was critical that the move be completed within the time frame the customer had established, with no interruption in services.

The South Tower Expansion Project Team consisted of facilities, procurement and clinical personnel and required a vendor partner experienced with planning and implementation of healthcare facility moves to finalize the plan development, education and implementation. Following their lead, Lile's Project Team provided scope analysis and a relocation timeline to address the time-sensitive moves. Staffing levels supported the need for dedicated origin and destination coverage to provide flexible coverage on each end of all moves.

Lile set up a transition team with Overlake team leaders to collectively develop a phased relocation with established start and completion times for each clinic. Time critical equipment and employees were relocated using dedicated trucks working within the larger structure of the phased moves. To meet the timeline required by Overlake, Lile's Business Relocation Division dedicated crews familiar with the project needs, facilities and personnel, enabling smooth starts and stops to each of the phased moves. The Emergency move was performed on-schedule between 11:30 PM and 6:00 AM.

Lile's web-based warehousing and inventory management services were utilized for receiving and warehousing of medical equipment and office fixtures for the South Tower. Service delivery was under the amount proposed in budget review by approximately 20%.